



| Turkish Baths Attendant | | | |
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| Criteria | Essential | | Desirable |
| Relevant experience | Previous experience in a customer related environment. Previous experience working with sales. | | Previous experience in a leisure environment. |
| Qualifications and training | | | Qualification in massage therapy or similar. First Aid at Work Customer Care Training Health & Safety Training. |
| Special knowledge | Ability to communicate with a wide range of people. Understanding of the main safety implications related to the post. | | |
| Disposition and attitude | Personal commitment to equality of opportunity. Fairness and diplomacy. Willingness to undertake additional relevant duties if required. | | Excellent written and verbal communication skills. Ability to recognise and manage change. Establish work programmes to meet deadlines. |
| Practical/ intellectual | Able to work on own initiative with minimal supervision | | |
| Physical requirements | Be able to work in a hot environment. | | |
| Special requirements | | | Commitment to personal and organisational development. Ability to assess prioritise and make decisions. |